

Program A: Environmental Services

Unless otherwise indicated, all objectives are to be accomplished during or by the end of FY 2003-2004. Objectives may be key or supporting level. The level of the objective appears after the objective number and before the objective text.

Performance indicators are made up of two parts: name and value. The indicator name describes what is being measured. The indicator value is the numeric value or level achieved within a given measurement period. For budgeting purposes, performance indicators are shown for the prior fiscal year, the current fiscal year, and alternative funding scenarios (continuation budget level and Executive Budget recommendation level) for the ensuing fiscal year of the budget document. Performance indicators may be key, supporting, or general performance information level. Key level is indicated by a "K" in the "Level" column of the standard performance indicator table. Supporting level is indicated by an "S" in the "Level" column of the standard performance indicator table. General Performance Information indicators appear in tables labeled as General Performance Information.

DEPARTMENT ID: Environmental Quality
 AGENCY ID: 13-852 Office of Environmental Services
 PROGRAM ID: Program A: Environmental Services

1. (KEY) To provide high quality technical evaluations and take final action on 75% of the applications received for new facilities and substantial modifications within established timelines.

Strategic Link: OES, Objective 1: *The Office of Environmental Services, through the permits activity, will process 75% of incoming permit applications in FY 2001-2002 and increasing to 90% by FY 2005-2006.*

Louisiana: Vision 2020 Link: Not Applicable
 Children's Cabinet Link: Not Applicable
 Other Link(s): Not Applicable

Explanatory Note:

| LaPAS PI CODE | L E V E L | PERFORMANCE INDICATOR NAME | PERFORMANCE INDICATOR VALUES | | | | | |
|---------------------|-----------------------|------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------|--------------------------------------------------|-------------------------------------------------------------------------|-----------------------------------------------------|-------------------------------------------------------------------|----------------------------------------------------------------|
| | | | YEAREND PERFORMANCE STANDARD FY 2001-2002 | ACTUAL YEAREND PERFORMANCE FY 2001-2002 | PERFORMANCE STANDARD AS INITIALLY APPROPRIATED FY 2002-2003 | EXISTING PERFORMANCE STANDARD FY 2002-2003 | PERFORMANCE AT CONTINUATION BUDGET LEVEL FY 2003-2004 | PERFORMANCE AT EXECUTIVE BUDGET LEVEL FY 2003-2004 |
| 9766 | K | Percentage of applications received for new facilities and substantial modifications where final action has been taken | 75% | 78% | 75% | 75% | 75% | 75% |

¹ Legislatively created timelines allow for 410 days, with some statutorily allowed exceptions, to take final action. To calculate this indicator for any given year, all permit applications received from May 17, of the previous FY to May 17, of the reportable FY (1 year of applications received) are determined. Then the percent of that universe for which final permit actions are taken within the 410 day period are determined.

² Performance will not improve due to expansion of Municipal Stormwater Program as a result of new legislation. Many new additional applications will be submitted and without additional staff, increases in performance for this indicator cannot be maintained.

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2. (KEY) To provide effective radiation protection by processing 97% of the applications within 30 days of receipt.

Strategic Link: OES, Objective 2: *The Environmental Services Program, through the permits activity, will ensure that 100% of facilities that receive, acquire, possess, own, use, transfer, or store any source of radiation develop and implement an adequate radiation safety program between July 1, 2001 and June 30, 2006.*

Louisiana: Vision 2020 Link: Not Applicable

Children's Cabinet Link: Not Applicable

Other Link(s): Not Applicable

Explanatory Note: There are an estimated 4,500 facilities that require licenses, registration, or application renewals. The wording in the objective has been tweaked for clarity. This does not change the calculation methodology for this indicator. The reduction in performance reflects the continuing difficulty experienced in attaining the higher target.

| LaPAS PI CODE | L E V E L | PERFORMANCE INDICATOR NAME | PERFORMANCE INDICATOR VALUES | | | | | |
|---------------------|-----------------------|-----------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------|--------------------------------------------------|-------------------------------------------------------------------------|-----------------------------------------------------|-------------------------------------------------------------------|----------------------------------------------------------------|
| | | | YEAREND PERFORMANCE STANDARD FY 2001-2002 | ACTUAL YEAREND PERFORMANCE FY 2001-2002 | PERFORMANCE STANDARD AS INITIALLY APPROPRIATED FY 2002-2003 | EXISTING PERFORMANCE STANDARD FY 2002-2003 | PERFORMANCE AT CONTINUATION BUDGET LEVEL FY 2003-2004 | PERFORMANCE AT EXECUTIVE BUDGET LEVEL FY 2003-2004 |
| 9767 | K | Percentage of radioactive material applications for registration, licensing and certification processed within 30 days of receipt | 98% | 100% | 89% | 89% | 97% | 97% |

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3. (SUPPORTING) To facilitate improved environmental quality by responding within 90 days to 96% of requests for compliance assistance and pollution prevention audits from the small business community.

Strategic Link: OES, Objective 3: *The Environmental Services Program, through the environmental assistance activities, will conduct a multi-media awareness and assistance program to improve voluntary stakeholder participation and business compliance with environmental regulations by responding to 96% of requests for information and/or assistance between July 1, 2001 and June 30, 2006.*

Louisiana: Vision 2020 Link: Not Applicable
 Children's Cabinet Link: Not Applicable
 Other Link(s): Not Applicable

Explanatory Note:

| LaPAS PI CODE | L E V E L | PERFORMANCE INDICATOR NAME | PERFORMANCE INDICATOR VALUES | | | | | |
|---------------------|-----------------------|--------------------------------------------------------------------------|----------------------------------------------------|--------------------------------------------------|-------------------------------------------------------------------------|-----------------------------------------------------|-------------------------------------------------------------------|----------------------------------------------------------------|
| | | | YEAREND PERFORMANCE STANDARD FY 2001-2002 | ACTUAL YEAREND PERFORMANCE FY 2001-2002 | PERFORMANCE STANDARD AS INITIALLY APPROPRIATED FY 2002-2003 | EXISTING PERFORMANCE STANDARD FY 2002-2003 | PERFORMANCE AT CONTINUATION BUDGET LEVEL FY 2003-2004 | PERFORMANCE AT EXECUTIVE BUDGET LEVEL FY 2003-2004 |
| 9768 | S | Percent of response to requests for compliance assistance within 90 days | 95% | 99% | 91% | 91% | 96% | 96% |
| 9769 | S | Percent of response to pollution audit requests within 90 days | 95% | 100% | 91% | 91% | 96% | 96% |

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4. (SUPPORTING) To facilitate improvement of the environment by responding within 30 days to 96% of public requests for assistance (brochures, seminars, lectures, community meetings) to encourage interested stakeholders through voluntary recycling, pollution prevention, and restoration.

Strategic Link: OES, Objective 3: *The Environmental Services program, through the environmental assistance activities, will conduct a multi-media awareness and assistance program to improve voluntary stakeholder participation and business compliance with environmental regulations by responding to 96% of requests for information and/or assistance between July 1, 2001 and June 30, 2006.*

Louisiana: Vision 2020 Link: Not Applicable
 Children's Cabinet Link: Not Applicable
 Other Link(s): Not Applicable

Explanatory Note:

| LaPAS PI CODE | L E V E L | PERFORMANCE INDICATOR NAME | PERFORMANCE INDICATOR VALUES | | | | | |
|---------------------|-----------------------|----------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------|--------------------------------------------------|-------------------------------------------------------------------------|-----------------------------------------------------|-------------------------------------------------------------------|----------------------------------------------------------------|
| | | | YEAREND PERFORMANCE STANDARD FY 2001-2002 | ACTUAL YEAREND PERFORMANCE FY 2001-2002 | PERFORMANCE STANDARD AS INITIALLY APPROPRIATED FY 2002-2003 | EXISTING PERFORMANCE STANDARD FY 2002-2003 | PERFORMANCE AT CONTINUATION BUDGET LEVEL FY 2003-2004 | PERFORMANCE AT EXECUTIVE BUDGET LEVEL FY 2003-2004 |
| 9770 | S | Percent of response to requests for information from stakeholders and the regulated community through brochures, seminars, lectures, and the media | 95% | 99% | 96% | 96% | 96% | 96% |

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| GENERAL PERFORMANCE INFORMATION: NUMBER OF MEDIA SPECIFIC PERMITS ISSUED | | | | | | |
|--------------------------------------------------------------------------|----------------------------|------------------------------------|------------------------------------|------------------------------------|------------------------------------|------------------------------------|
| LaPAS PI CODE | PERFORMANCE INDICATOR NAME | PERFORMANCE INDICATOR VALUES | | | | |
| | | PRIOR YEAR ACTUAL FY 1997-98 | PRIOR YEAR ACTUAL FY 1998-99 | PRIOR YEAR ACTUAL FY 1999-00 | PRIOR YEAR ACTUAL FY 2000-01 | PRIOR YEAR ACTUAL FY 2001-02 |
| | Number of air | | | 1,095 | 803 | 7,797 |
| | Number of solid | | | 4 | 3 | 7 |
| | Number of Storage | | | 2 | 2 | 4 |
| | Number of individual water | | | 284 | 140 | 146 |
| | Number of general | | | 565 | 1,039 | 1,519 |

¹ This is a new table.

DEPARTMENT ID: Environmental Quality
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| GENERAL PERFORMANCE INFORMATION: NUMBER OF GOVERNMENT SUBDIVISIONS REPORTING RECYCLING PROGRAMS | | | | | | |
|-------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------|---------------------------------|---------------------------------|---------------------------------|---------------------------------|---------------------------------|
| LaPAS PI CODE | PERFORMANCE INDICATOR NAME | PERFORMANCE INDICATOR VALUES | | | | |
| | | PRIOR YEAR ACTUAL CY 1997 | PRIOR YEAR ACTUAL CY 1998 | PRIOR YEAR ACTUAL CY 1999 | PRIOR YEAR ACTUAL CY 2000 | PRIOR YEAR ACTUAL CY 2001 |
| | Number of government subdivisions reporting recycling programs | 21 | 25 | 13 | 20 | 34 |
| | Number of private companies and government subdivisions reporting beneficial reuse/composting facilities | 9 | 8 | 6 | 9 | 11 |

¹ This is a new table.